



KINNAIRD
BAGPIPES
& REEDS

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Bagpipe Refurbishment

Rob Kinnaird is a Mechanical Engineer with a special interest in bagpipe repair and maintenance. He is a piper and drummer with the Saskatoon Police Pipes & Drums and the St. Andrew's Society of Winnipeg Pipe Band.

A complete assessment of the bagpipe is completed, and a repair estimate sent to the customer for approval prior to any work being completed. Repairs and replacement parts are completed in house on our own manual and CNC machinery.

Repair and Maintenance Services

Rob has a special interest in bagpipe maintenance. He can provide all basic services from bag tie-ins, oiling, re-hemping, up to a complete overhaul of the instrument. Rob has been doing pipe repairs for more than 10 years now on new and vintage bagpipes. He is a mechanical engineer with expertise, experience, CNC lathes, and materials to perform all types of bagpipe maintenance and repairs.

Valuation

We provide a written valuation of your instrument including identification of the instrument maker (when possible), photographs of the bagpipe, statement of repairs and condition, resale and replacement valuation.

Scheduling

Please call or e-mail us to discuss your repair or maintenance service. This will allow us to provide an estimate for the work and schedule time in the shop for quick return.

Shipping

Shipping is the responsibility of the customer both ways. We recommend that you ship with US Postal Service. Couriers such as UPS or FedEx are reliable and fast, but may incur brokerage fees from parcels shipped from outside Canada which are the responsibility of the customer. Use a trackable service. Insure the package appropriately. Pack everything with care. **The bagpipes are your responsibility until received at Kinnaird Bagpipes.** Return shipping ranges from \$8 within Canada and \$15 to the USA. Air mail is not available as it cannot be tracked.

Turnaround Time

Most scheduled services are complete within 7 days, often sooner depending on the workload in the shop. As soon as the work has been completed, we will send your instrument back to you.